



## **TERMS AND CONDITIONS**

We exercise the utmost care in processing articles entrusted to us and use such processes which, in our opinion are best suited to the nature and condition of each individual article. Stain removal is not guaranteed. Depending on the nature and condition of the garment, we will exercise caution and care when removing stains and processing garments. In the event a stain is not removable, the garment will be returned to the customer with a tag noting that we have endeavored to remove the stain but further work on the garment can result in damage to the article. We cannot assume responsibility for inherent weakness of or defects in materials that are not readily apparent prior to processing. This applies particularly, but not exclusively, to suede, leathers, silks, satins, double faced fabrics, vinyls, polyurethanes, etc. Responsibility also is disclaimed for trimmings, buckles, beads, buttons, belts and sequins.

In laundering we cannot guarantee against color loss and shrinkage; or against damage to weak and tender fabrics. Differences in count or concerns regarding an order must be reported within 48 hours. The company's liability with respect to any lost or damaged article shall not exceed 10 times our charge for processing it in the event a receipt or proof of purchase cannot be provided.

In the event our staff foresees that the garment could become damaged during cleaning, the customer will be advised and accordingly the garment will be processed. Any discrepancy in count, or any damage found on the garment will be noted on the order before processing. Depending on the damage, the item may be returned without being cleaned.

In the event there are no cleaning instructions or damage may result as part of the cleaning process, a release form may need to be signed which confirms the customer is aware of our cleaning method and has been informed of any risks or damage that may occur.

The limit of any claim will not exceed ten times the price of washing or cleaning of any single garment. We always exercise the utmost care in the treatment of goods entrusted to us.

## **PRICING AND PAYMENT**

Prices at our retail locations are minimums and may be higher according to fabric, design and care required. Any differences in pricing should the customer have already paid in advance will be invoiced directly to the customer. All clients are required to remit payment upon receipt of their order.